

Fact Sheet **Facts**

American Telesis focuses on providing Wide Area Network solutions utilizing a Complete Suite of Data, Ethernet and IP Products, from Private Lines and Frame Relay, to Dedicated Internet and MPLS/IPVPN along with Managed Services and Specialized Private Lines including Ring Downs and Hoot'n'Holler Networks. All of our customers are assigned an Account Manager who provides one point of contact for service, account changes and quote requests. Our Account Managers have been trained in customer service, trouble shooting and computer networking. Their knowledge and experience enables our company to have the highest resolution rate for line recovery and restoration. We at American Telesis consider ourselves first and foremost a service, not a marketing organization.



American Telesis is the only organization in the Telecommunications field that has implemented a one-hour return call policy. Our first goal is for our customers to reach an Account Manager on the first try. If not, we guarantee a callback in less than one hour.

DS-1 (T-1) | DS-3 (T-3) | OC-x | Ethernet | Internet
MPLS | IPVPN | Frame Relay | Managed Services
TV-1 | DS-0 Analog (Data & Voice) | 56Kbps DDS
Automatic Ring Down | Manual Ring Down | Forked Ring Down | Hoot'n'Holler Networks

Beyond the basic bandwidth offerings, American Telesis provides value-added capabilities such as real-time performance monitoring and customized billing services.

American Telesis Service incorporates technology unmatched in the industry; utilizing expert systems the circuits are monitored in real-time, down to the circuit level, 24 hours a day.

Innovative • Dedicated • Progressive